

Video conferencing systems help your organization reduce costs and improve efficiency.



ISD Information Technology Services

# Video Conferencing



Internal  
Services  
Department

## FEATURES



### Video conferencing solutions

Identify equipment and facility needs including costs, planning, options and capabilities.



### Installation and maintenance

Installation, configuration and maintenance of video conferencing systems including coordination of equipment procurement.



### Video conferencing training

Provide training for department staff on video conferencing capabilities, and Outlook integration.

Travel to and time spent in meetings is one of the greatest drains on organizational resources. Utilizing advanced video conference technology, ISD can help your organization improve productivity and operate more efficiently.

ISD provides live, remote exchange of information between video conference systems linked through the County Enterprise Network including room-based and desktop-based (web-collaboration) systems for over 30 County departments. ISD Video Conferencing services include:

- Video conferencing scheduling support and troubleshooting
- Monitoring of session quality and record upon request
- Identification of video conferencing physical facility requirements
- Maintenance of integrated video endpoints "white pages" directory
- Facilitation of vendor-hosted web collaboration capabilities

## ISD VIDEO CONFERENCING BENEFITS

### INCREASED PRODUCTIVITY AND REDUCE TRAVEL

Linking staff at various geographic locations provides cost and staff savings by reducing the time and expense of travel to meetings, increasing staff productivity.

### ON-DEMAND SERVICE DELIVERY

ISD services allow your organization to quickly implement video conferencing systems without the cost and time of procurement, supplemental staffing or contracted services.

### SECURE CONNECTION TO COUNTY NETWORK

ISD Video Conferencing systems utilize the Countywide network infrastructure, ensuring compliance with County security standards and accessibility policies.

### CAPABILITY TO FACILITATE MULTI-POINT CONFERENCES

Desktop and room-based systems provide high availability and Multi-point Conference Unit (MCU) capabilities to facilitate multiple locations.

TO ORDER SERVICES OR GET MORE INFORMATION | 323.267.3530 | VIDEO@isd.lacounty.gov